



eGovernment

Cost Cutting Solutions for Efficient Business Process Management

eDocumentus

Prozone is offering solutions that can empower governmental organizations to efficiently manage all documentation and all processes related to organizing, creating, distributing and reviewing documents within the existing set up. This system allows government institutions to dramatically improve its workflow process, by creating significant savings in man-working hours, providing an evermore efficient service to the members of the public. Prozone has successfully implemented a number of projects ranging in size from local governments to provincial and state size e-government projects.

Besides internal systems that are commonly deployed for the various government institutions and bodies, Prozone also provides solutions that allow interaction with members of the public.



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An Efficient Solution

eDocumentus enables operations with large amounts of documents, central access to documents, while significantly reducing paper document usage. Over and above, all documentation remains systematically organized and archived once the process is executed. This automation significantly reduces operative costs, decrease the possibility of human error, saves time and increases the flexibility of selected processes.

Internal Document and Process Management Solutions for Government Institutions

Prozone provides solutions that can improve the efficiency of government institutions and bodies such as parliaments, ministries, committees or any other legislative bodies that handle a large amount of documents and have complex decision making structures.

Our system can improve the handling of all the documents that are created approved and legislated by the government and It also serves as a platform where all the needed material gets prepared and approved by selected working bodies allowing the possibility for electronic conferences.

Facilitating eGovernment Sevices

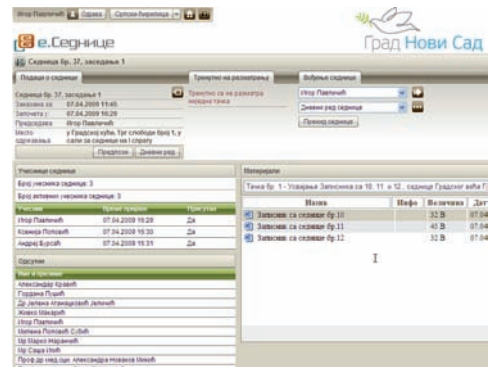
Aside from the internal systems implemented for the government, we also provide systems that allow interaction with members of the public and businesses.

- Information: online information about public services
- Interaction: downloading of forms
- Two-way interaction: processing of forms, including authentication
- Transaction: full case handling, decision and delivery

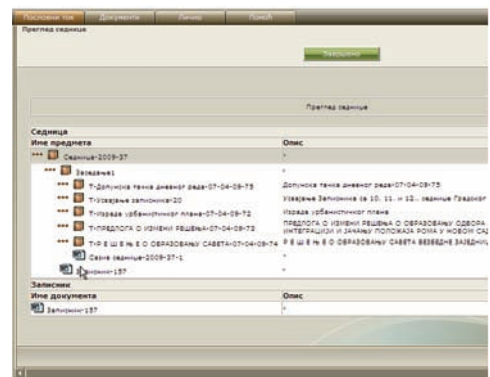
Outside of the above mentioned functions the users are also able to review old requests or forms, and/or follow the process of ending ones. Prozone provides the solutions for handling all documents and processes including:

The implementation of access to public services, the automation of all processes that are critical for providing services, unique point of service access, integration of information that comes from different sources and the following of request statuses and deadlines.

We have successfully implemented eGovernment solutions, that are currently servicing hundreds of government officials whilst saving their valuable time, and at the same time we are delivering services which are of benefit to the business community and the general public.



Highly customised UI for the government of the city of Novi Sad



Document management within this parliament solution



UI for the provincial government of Vojvodina



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