



Utilities

Cost Cutting Solutions for Efficient Business Process Management

eDocumentus

Prozone is offering solutions that can empower utility companies to efficiently manage all documentation and all processes related to organizing, creating, distributing and reviewing documents within the existing business processes. This system also allows the company to dramatically improve its workflow process, by creating significant savings in man-working hours, thus providing an evermore efficient service to the company's customers.

This software solution integrates existing software processes that are already in use by the company, streamlines them into a single workflow, allowing real time viewing and monitoring of every activity of any process. It also enables operations with large amounts of documents, central access to documents, whilst significantly reducing paper documents usage.



Puškinova 26
Novi Sad, Serbia
P: +381 21 47 20 200
F: +381 21 45 12 16
www.prozone.rs

An Efficient Solution

Prozone creates tailor made solutions according to each clients requirements varying from partial integration to complete turn-key solutions. Some of the solutions that we have implemented handle over 16,000 cases per year helping our clients save precious time and at the same time allowing them to deliver an ever more efficient service to their clientele.

Business Process and Document Management

The main advantage of our system is that all documentation is scanned at the beginning, and from that point on everything is automated and securely distributed in electronic form. The system is made in such a way that once the case is started every employee involved in the business process gets the case once his input is required, so the case with all the documents is automatically sent from department to department until completion.

The workflow management process is modular and capable of handling anything from simple business processes that require only a few actions, to very complicated systems that are capable of handling processes with many actions that can trigger whole new processes. There are two important things to mention, that this system prevents any kind of fraud and it also gives an excellent track record in all decisions and approvals affected by each case.

Benefits

Prozone integrates an existing software of a Utility company into eDocumentus, which will provide workflow process and document management functionalities, this means that the company can save money by continuing to use their existing software while utilising the benefits of an efficient workflow solution.

The benefits are the following:

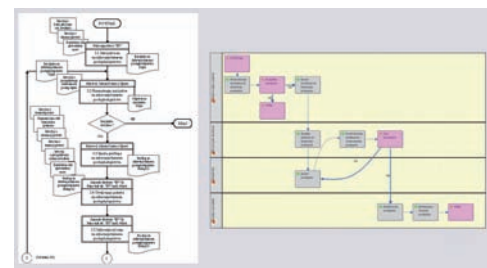
- eDocumentus integrates all the processes from execution to finalization
- A long term solution for document archiving
- Increased efficiency due to the workflow management
- Transparency of the business process
- Reduction of paper and document usage
- All documents are stored in an orderly fashion
- The transfer of documents from one branch to another becomes instantaneous
- Company management can remotely access business processes and activity history within remote branches and supervise their activity
- eDocumentus will not require any change of your company policies regarding document handling



Login UI for Electro Distribution Belgrade



Activity history UI



Solution of the very complex process for EDB